

## How We Protect Your Privacy

The privacy and security of your personal information is very important to us. We do not share your personal information in ways not disclosed in our privacy statement or without your informed permission. We value your trust very highly, and we strive to protect the confidentiality and appropriate use of any personal information you provide to us. Details are described in our [Updated Privacy Policy](#).

InterContinental Hotels Group is a Participant in the TRUSTe Privacy Seal Program. TRUSTe is an independent organization whose mission is to advance privacy and trust in the networked world. As this Web site wants to demonstrate its commitment to your privacy, it has agreed to disclose its information practices and have its privacy practices monitored for compliance by TRUSTe. To view a complete list of these validated InterContinental Hotel Group sites please click on the TRUSTe seal.

If there are questions or concerns regarding this statement, we ask that you first contact:

InterContinental Hotels Group  
Attn: Privacy Office  
Three Ravinia Drive  
Atlanta, Georgia 30346  
Phone: 1-770-604-8347  
Fax: 1-770-604-5275  
Email: [privacyoffice@ihg.com](mailto:privacyoffice@ihg.com)

If satisfactory response or resolution is not received within a reasonable timeframe, TRUSTe is available as a contact. Please see additional information at [TRUSTe Watchdog Dispute Resolution Process](#). TRUSTe will serve as a liaison with the Web site to resolve user concerns.

InterContinental Hotels Group complies with the EU Safe Harbor framework as set forth by the Department of Commerce regarding the collection, use, and retention of data from the European Union. [www.ihg.com](http://www.ihg.com) participates in the EU

Safe Harbor Privacy Framework as set forth by the United States Department of Commerce. As part of our participation in the safe harbor, we have agreed to TRUSTe dispute resolution for disputes relating to our compliance with the Safe Harbor Privacy Framework. If you have any complaints regarding our compliance with the Safe Harbor you should first contact us (as provided above). If contacting us does not resolve your complaint, you may raise your complaint with TRUSTe by Internet at [http://www.truste.org/consumers/watchdog\\_complaint.php](http://www.truste.org/consumers/watchdog_complaint.php), fax at 415-520-3420, or mail at Watchdog Complaints, TRUSTe, 55 2nd Street, 2nd Floor, San Francisco, CA, USA 94105. If you are faxing or mailing TRUSTe to lodge a complaint, you must include the following information: the name of company, the alleged privacy violation, your contact information, and whether you would like the particulars of your complaint shared with the company. For information about TRUSTe or the operation of TRUSTe's dispute resolution process, see [http://www.truste.org/consumers/watchdog\\_complaint.php](http://www.truste.org/consumers/watchdog_complaint.php) or request this information from TRUSTe at any of the addresses listed above. The TRUSTe dispute resolution process shall be conducted in English. For human resources data we have agreed to cooperate with Data Protection Authorities. Any questions, comments or complaints about the data practices (including without limitation compliance with data privacy principles of notice, choice, onward transfer, access, security, data integrity, or enforcement) of a hosted online OnBoarding software customer or partner for whom IHG processes data should be addressed to that customer or partner.